



KPI Owner: Director Burns

Process: Overtime Management

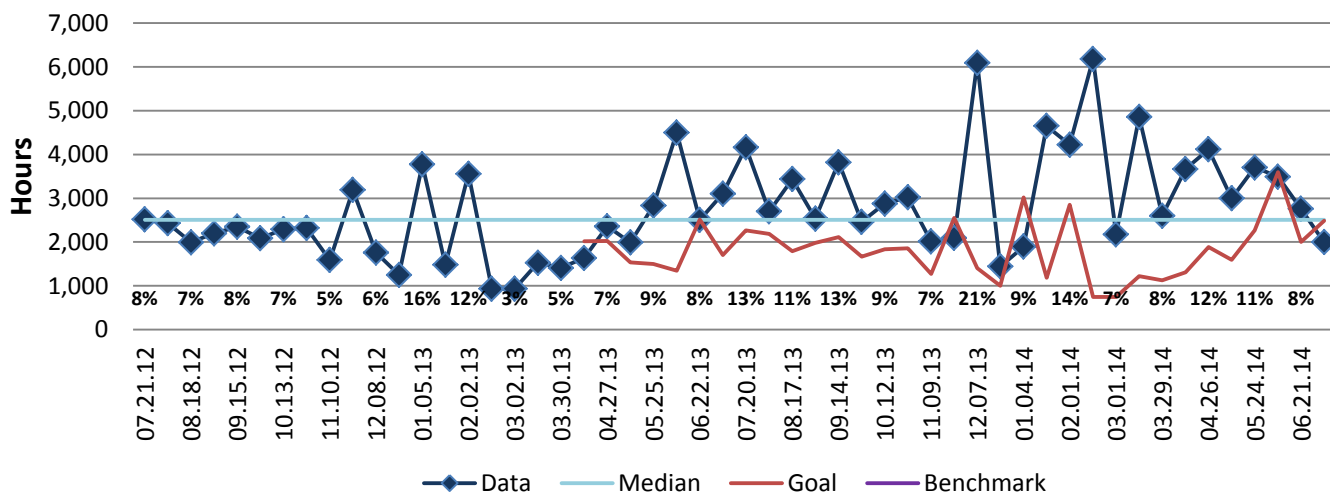
Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: OT amount same pay period FY12		Data Source: Expense Distribution PeopleSoft	Plan-Do-Check-Act Step 3: Determine and quantify root causes	
Goal: Compared to FY12, reduce unscheduled OT by 47.6% by the end of FY15 (reduce FY13 OT by 20%)		Goal Source: Dept Leadership Team	Measurement Method: The number of hours of overtime paid for by general fund dollars	
Benchmark: TBD		Benchmark Source: TBD	Why Measure: To help address structural budget issues	
			Next Improvement Step: Add vacancies as a variable to the correlation and regression analyses	

How Are We Doing?

07.07.13-07.05.14 12 Month Goal	07.07.13-07.05.14 12 Month Actual		06.22.14-07.05.14 Goal	06.22.14-07.05.14 Actual	
47,970	86,001		2,485	1,999	
Hours	Hours		Hours	Hours	



Good



01.04.14-07.05.14 Pareto Analysis

